

Global Safety and Security

Kenya Casey, Director of Global Safety and Security



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and Initiatives

Office Structure

Office of the Provost

Office of Global Strategy and Initiatives

International Student and Scholar Services (ISSS)

Immigration advisement and intercultural competency development

Halle Institute for Global Research

Global research opportunities for faculty, students, and visiting scholars

Atlanta Global Partnerships

Local collaboration for projects with global research

Global Safety and Security

Implements safety and security standards for global travel and activities

Global Services

A single point of contact to assist faculty and staff with the business and administrative aspects of global work



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Global Safety & Security

This role focuses on strengthening global safety and security for Emory's global travelers and its global activities.

Resources and services within this portfolio will continue to evolve, but the current focus areas are:

- ❖ University standard-setting: Collaborate with programs on safety and security standards for global activities
- ❖ Departmental consultation: One-on-one departmental consultations to assess safety and security concerns for global activities and/or Emory-sponsored international travel
- ❖ Global safety and security risk management and crisis response



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Updates 2022-2023



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Travel Policy Purpose and Update

- Since the Covid-19 pandemic the approval process has been managed by Global Strategy and Initiatives (GSI), but in consultation with:
 - Department of State Travel Warnings
 - Center for Disease Control Warnings
 - International SOS
- Policy draft led by Foreign Travel Subcommittee – GSI, RCRA, Procurement, OGC, Compliance, GHI, Faculty, Risk Management
- The Executive Travel Safety Committee (ETSC) has reviewed and approved the new policy and provided input on the new thresholds for travel approval.
- New Travel Policy will replace the document titled “[Travel Policy](#)” (version 8/10/22), but will not replace the [Travel and Expense Policy 2.90](#).
- Going through the approval process.



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NSPM-33 @ Emory



Disclosure Requirements and Standardization



Digital Persistent Identifiers (DPIs)



Research Security Programs

Consequences for Violation of Disclosure Requirements

ORCID

- Cybersecurity
- **Foreign Travel Security**
- Trainings



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Foreign Travel Security Program

- International Travel Policy Provisions
 - faculty and staff traveling for organization business, teaching, conference attendance, research purposes, or any offers of sponsored travel that would put a person at risk.
 - organizational record of international travel and, as appropriate, a disclosure and authorization requirement in advance of international travel
 - security briefings
 - preregistration requirements
 - assistance with electronic device security - smartphones, laptops, etc.
- Foreign Travel Program @ EU
 - ✓ International Travel Policy
 - ✓ Travel Disclosures in eDisclose
 - ✓ Travel Registry
 - ✓ Pre-registration & security briefings
 - ✓ Laptop & Burner Phone Program



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Global Safety & Security Updates

International Travel Policy (in process)

Emotional Support (ISOS)

Emergency Medical Insurance (ISOS)

Ethiopia Security Assessment (Emory's Office June/July 2022)

Mass Service Agreement with RSM (Family Liaison Training)

Quarantine Coverage (2K coverage for faculty, staff and students)

Travel Registry (Currently going through RFP process)

ISOS Education (presentations, marketing materials, communication)

Diversity Templates for pre-departure

Review of consultant travel

Pre-departure Briefings (Focus on Faculty/Staff)

Pre-departure briefing (30 minutes)

- ISOS (overview)
- Emergency Medical Insurance
- Quarantine Coverage (claims process)
- Personal Emergency Plan
- Overall Safety and Security
 - ISOS Security and Medical Assessments
 - Updated Travel Log
 - Export & Import Control
 - Data Security (loaner program in development)
- Risk Strategic Management (RSM) - Resources/HEAT



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International SOS (#11BYSG000003)

Emory contracts with International SOS (ISOS) to provide:

- Security, political, natural disaster and medical evacuations
- Variety of online health, safety, and security resources for the university community traveling abroad on university business or sponsored activities.
- 24-hour worldwide assistance centers
- Pre-trip consultations with experts
 - Potential risks in destination country
 - Travel nurse for health-related questions (vaccine requirement, medications)



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International SOS (con't)

- Emergency Medical Insurance Coverage
- Emotional Support
- My Trips (if ticket is booked using non-Emory vendor)
- Quarantine Coverage up to 2k
- Emergency Record
- I-SOS Assistance mobile app
 - Access resources on the go
 - Repository for important travel information
 - Pre-departure check list
 - Itinerary and check-in
 - Effortlessly contact support (chat feature or call)
 - Receive real-time alerts – security, natural disaster, COVID-19



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Emergency Medical Coverage

- This is emergency medical insurance offered by Emory University where services and coordination of benefits are initiated by contacting ISOS.
- A separate medical card is not needed for proof of coverage, only your ISOS card and membership number #11BYSG000003.
- For all medical incidents, please ensure ISOS is contacted immediately. Information on ISOS and the link to download the ISOS app
- Travelers should maintain their primary health insurance policy while traveling, in addition to being familiar with its global benefits and coverage for care outside the US.



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New Services: Emotional Support

- International SOS emotional support services assist students, academic researchers, faculty members or employees in dealing with any psychological issues while they are away on a study trip and for which short-term counseling is appropriate.
- Accessing emotional support services is easy:
 - ❑ Simply contact [International SOS](#), and they will transfer you to a professional counselor from WorkPlace Options.
 - ❑ All calls begin with an assessment delivered by one of WorkPlace Options' professional Mental Health counselor, which determines the appropriate level of intervention.
 - ❑ The assessment covers the presenting issue, support systems, coping strategies, background information, and a risk assessment.
 - ❑ The outcome is a plan with up to 5 sessions of structured counseling that covers the short-term focus including goals agreed upon with the participant.



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Risk Strategic Management (RSM)



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Emory students, faculty, and staff frequently travel across the globe for university business and activities. The Office of Global Strategy and Initiatives (GSI) has teamed up with RSM to help better prepare travelers for crises that may occur abroad by providing resilience auditing, risk assessments, and crisis management training.

Services

- Hostile Environment Awareness Trainings (HEAT)
- General Safety Trainings
- Small Group Briefings

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EVENTS: Global Safety and Security

- Family Liaison Training

Cost \$1750

May 18th and 19th

- Estate Planning and Global Travel:

Monday April 24, 2023, at 10:00 a.m.

The Office of Global Strategy and Initiatives is excited to partner with Emory HR for a Global Learning Series session on Estate Planning and International Travel. This session will be held on



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Thank You!

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