



Insight Implementation

Ask RCRA
May 13, 2025

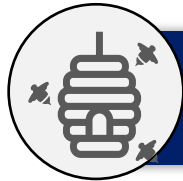
What is Insight?

Insight Snapshot

- Insight is a research and innovation administrative platform that has been developed to support the translation of research to innovation
- The platform was built in collaboration with researchers and administrators who were seeking an integrated solution
- Insight integrates data from ERPs and other enterprise systems into one data warehouse
 - Making it a **one-stop-shop** for reporting purposes
- The platform currently manages a **>\$2.4 billion** research budget
 - With up to **26,000 active users**



Insight @ Emory: Mission and Objectives



Current Challenges at Emory

- Siloed data environments and operative knowledge gaps
- Inefficient processes and a complex environment of multiple systems
- Lack of funding opportunities due to long approval times
- Lack of interdepartmental transparency resulting in inefficiencies



What Insight Offers

- **A fully integrated research administration solution**
 - Single architecture resulting in greater efficiency
 - Real-time reporting and dashboarding
 - Integration with other enterprise systems
 - Less complexity overall



Insight @ Emory: Insight's Objectives

Project Overview

- This project involves the implementation of Insight, a leading research management platform, for Emory University. The implementation will be conducted in two phases
 - **Phase 1:** Implementation of initial 3 modules
 - *Phase 1 Go-Live*
 - **Phase 2:** Implementation of next 8 modules
 - *Phase 2 Go-Live*
- Following these implementations and go-live, Emory University will have Insight as the main fully integrated end-to-end research management hub

Project Objectives

1. Bi-directional sharing and understanding of Emory and Insight best practices and processes
2. Establish module-specific stakeholders, assign roles and secure implementation buy-in
3. Develop a full understanding of the work required for a successful implementation and launch
4. Develop a roadmap for implementation of Insight modules as an out-of-box solutions with minor configurations where necessary

All eight modules integrate seamlessly with one another

Agreements - Financials

- Tracks financial & other reporting to manage sponsor commitments
- Provides transparency into budgets & balances
- Manages financial transactions (cost and salary transfers)

Personnel

- Enables comprehensive salary management
- Allows users to understand which people are being paid by which grant(s)

Effort Reporting

- Enables compliance with federal requirements; specifically, payroll related
- Provides querying, workflow management, and certification capabilities

Space Management

- Enables management and tracking of all designated research locations
- Includes project locations, equipment inventories, density reporting, and F&A rate negotiations

Biosafety/Meetings

- Enables tracking and review of all biohazards
- Includes recombinant (rDNA), infectious agents, human/non-human primate materials, & biological toxins (among others)

Animals/Meetings

- Supports animal care and use for IACUC programs
- Review of annual animal use protocols to ensure compliance with federal regulations

Export Controls

- Enables compliance with federal laws governing how technology, technical data/assistance & items/materials are physically or electronically exported, shipped, transmitted, transferred, or shared

Innovation

- Supports enterprise tech transfer, invention disclosure, and IP management
- Maintains records for potential commercialization and supports the patent process

Insight Implementation Phase 1 Metrics



7,000 Total Logins to the application in 8 weeks

Training

- Research Workshop Series completed
- 12 hours of Demo Recordings
- Presented in 10 Town Halls

Key Integrations



820 Active Participants

Providing real-time feedback and performing user experience testing



- 80 Exploratory and Information Sessions

Migrations

Completed for 5 different applications and all 3 Insight Modules

WIP: Migrate 500k documents and attachments



Insight Implementation Phase 1

Project Challenges



- Onboarding business units and teams
- Infrastructure Set up
- Large data sets and not all available in Data Warehouse for extraction
- Resourcing on the data analytics is limited to a few staff that can run analysis and migrate
- Defining scope with iterative development
- Defining requirements with vast user types and roles and limited resources across business offices
- Reconciling all existing reporting in multiple disparate systems
- Third-party vendor integrations and migrations
- To meet dates, team has worked long hours, weekends and off-hours



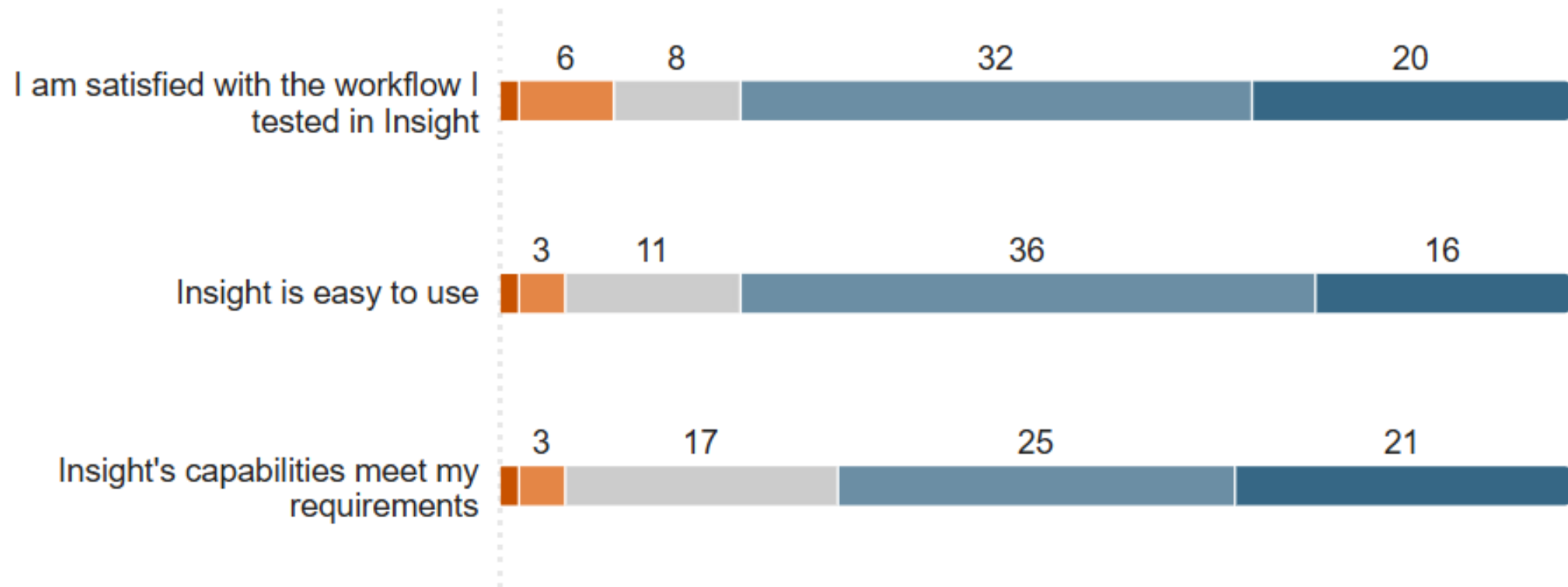
Utilization & User Acceptance

User Acceptance Weeks 1, 2, 3 – Agreements, Humans, Disclosures

Please select your level of agreement or disagreement with the following statements

Users who successfully completed the assigned workflow

67 Responses



Strongly Disagree Somewhat Disagree Neutral Somewhat Agree Strongly Agree

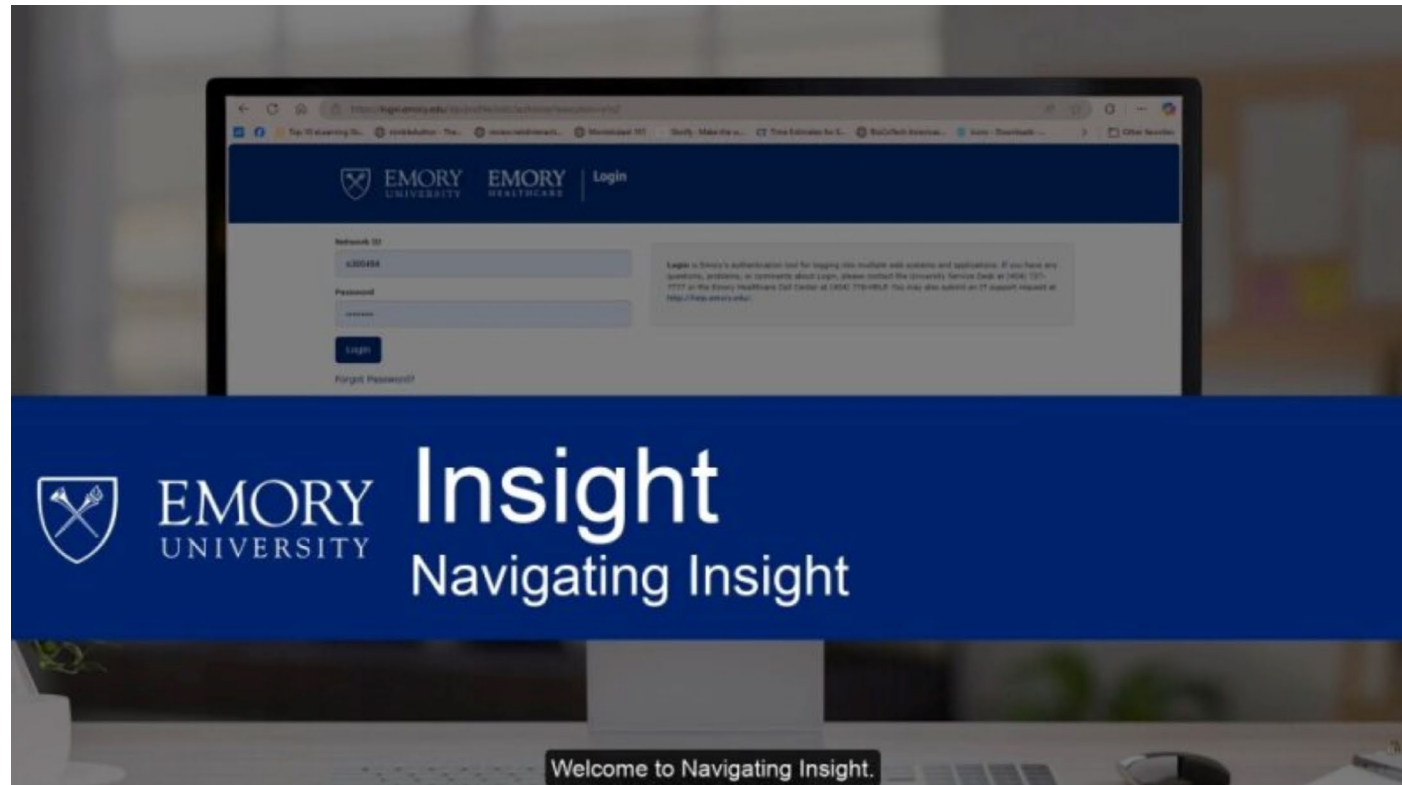


Phase 1 Demo

Education Videos

Insight Navigation

[Link to the Insight Navigation video on the SharePoint site!](#)



Learn More: <https://emory.sharepoint.com/sites/Insight/>



INSIGHT is a comprehensive application to manage the grant and research funding process.

INSIGHT centralizes IRB approval, contract management, regulatory compliance, study budgeting, and financial management into a single application.



Learn More



insight@emory.edu



Office Hours

Every Friday

12pm to 1pm

Drop-in virtually



Website

Keep up with progress

Watch demos

Visit our FAQs page





Q & A